

Right of Appeal

Internal Review

If you make a request under the *Freedom of Information Law, 2007*, and are not satisfied with the response you receive from the Electricity Regulatory Authority (ERA) you are entitled to an internal review.

Under Section 33 of the *Freedom of Information Law, 2007*, you may ask for an internal review if any of the following happened:

- You were refused access to the record(s) you requested;
- You were granted only partial access to the record(s) specified in your request;
- Your request was deferred;
- There was a refusal to amend or annotate an official document containing personal information; or
- A fee was charged for action taken or you disagree with the amount of the fee charged; and
- the decision was taken by a person other than the responsible Minister, Chief Officer or Principal Officer of the public authority – in this case the Managing Director of the Electricity Regulatory Authority.

If you believe you are entitled to an internal review, please contact the ERA Information Manager, in writing.

Mailing Address: Information Manager
Electricity Regulatory Authority of the Cayman Islands
P.O. Box 10189
Grand Cayman KY1-1002
CAYMAN ISLANDS

E-mail: foi.era@gov.ky

Include your name, address, telephone number and the reference number at the top of the response you received from the ERA and explain why you would like the ERA to review its original response. From the date of your receipt of the original ERA decision, you have 30 calendar days to request an internal review.

Appeal to the Information Commissioner

If you are dissatisfied with the internal review by the ERA, or an internal review was not available to you, you can seek an appeal from the Information Commissioner. The contact details for the Information Commissioner's Office are as follows:

Physical Address: Information Commissioner's Office
2nd Floor, Elizabethan Square, Building 1
George Town, Grand Cayman
CAYMAN ISLANDS



Mailing Address: Information Commissioner
PO Box 1375
Grand Cayman KY1-1108
CAYMAN ISLANDS

Telephone: 1 (345) 747-5402

Email: appeals@ico.gov.ky

Website: <http://www.infocomm.ky>